



Sequire **Voice**

CONTACT CENTER



Why Sequire

Sequire is a strategic partner that helps drive your business forward. We are motivated by one goal: to simplify the way your business deploys cloud solutions, allowing you to focus on your customers. Whether you're starting up, building momentum, or going global, you can count on us to help guide your business in the right direction.

Contact Center

Contact Centers can help improve your customers experience by ensuring that all calls always go to the right agent—anytime, anywhere. Our fully integrated Contact Center solution can assist your business with the delivery of excellent customer service that helps nurture relationships and ensures operational efficiency.

Contact Center Can Help You:



Resolve Customer Inquiries



Manage Your Workforce



Ensure Business Continuity

Standard Features

Announcement	Concurrent Calls	Features Categories	PIN List
Asterisk CLI	Conference	Features Codes	Queues
Authorization Codes	Cron Profiles	Hot Desking	Queues Priorities
Automated Attendant	Custom Destination	Hunting Group	Queues VIPs
Black List	Customer Codes	Inbound Routes	Ring Groups
Call Back	Dashboard	Languages	Route Selections
Caller ID by Device	Dialing Restriction Rules	Night Mode	Speed Dialing
CID Lookup	DISA	Outbound Routes	Time Conditions
CID Modifiers	Emergency Numbers	Paging & Intercom	Time Groups
Class of Services	Extensions	Parking	Trunks

Additional Features

Bulk Extensions	IVR Stats	Portal	Sequire VitXi Unlimited
Desktop Softphone	Multi tenant	Queues Callback	Trunk Passthrough
Dynamic Destinations	Paging PRO	Sequire SonataSuite Stats	
Dynamic Routing	Phone Books	Sequire SonataSuite Switchboard	

Optional Packages

